

Employee Advocacy Support Services

A new dimension of service that benefits you and your employees.

As a valued health and benefits client of ADPIA*, your employees have access to a resource to help them understand their benefit packages. The **Employee Advocacy Center (EAC)** from ADPIA is a dedicated service center staffed by a team of knowledgeable, fully licensed producers to support your employees when necessary.

ADPIA Employee Advocates help clarify benefit questions and educate your employees about their health benefit plan by:

- Helping to explain plan coverage details for your employees
- Providing answers to common questions such as:
 - » What is my deductible for out-of-network services?
 - » How do I replace a lost ID card?
 - » How can I appeal a claim?

Privacy and confidentiality for all.

Our HIPAA-compliant licensed Employee Advocates can assist you and your employees by:

- Providing employees with an objective, confidential resource
- Eliminating your involvement in employees' personal health matters
- Freeing you to focus on more strategic issues of running your business

Boost the value of your benefits with the Employee Advocacy Center.

Employee advocacy and education are valuable tools for making the most of your benefits investment. The EAC is part of ADPIA's continuing effort to deliver world-class service and help show you just how simple protecting your business — and your employees — can be.

We're here to help.

For additional information, please contact the EAC.

855-322-1237 (855-EAC-1ADP)
employeeadvocacycenter@adp.com

Our normal business hours are Monday-Friday between 8:30AM and 8:00PM Eastern Time.

insurance.adp.com

*Automatic Data Processing Insurance Agency, Inc. (ADPIA) is an affiliate of ADP, LLC.

All insurance products will be offered and sold only through ADPIA, its licensed agents or its licensed insurance partners; 1 ADP Blvd. Roseland, NJ 07068. CA license #0D04044. Licensed in 50 states. Certain services may not be available in all states. This information is not intended as tax or legal advice. If you have any questions, contact a tax or legal professional. ADPIA makes no guaranty on the accuracy of the third party information provided through the Employee Advocacy Center. The ADP logo and ADP are registered trademarks of ADP, LLC. Copyright ©2015 ADP, LLC.